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| [LinkedIn Profile](https://www.linkedin.com/in/mbastrategyconsultant/) |

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| [**Samuel.Berrios.Jr.MBA.PMP@gmail.com**](mailto:Samuel.Berrios.Jr.MBA.PMP@gmail.com) |
| 210.363.5573 |

# Samuel Berrios, Jr., MBA, PMP

## **Career Profile**

Seasoned cybersecurity operations professional with over ten years of experience skilled at leading and supporting engagements to optimize operational performance and to maximize organizational productivity. Adept at baselining, designing, streamlining, redesigning and realigning critical core processes to reimagine operating models and digitize service functions. Demonstrated ability to source, elicit, evaluate and envision internal and external industry-specific data and to devise and deliver objective conclusions and recommendations that guide and sustain informed client decision-making. Collaborate effectively with diverse stakeholders at all levels to navigate critical junctures, identify novel opportunities, reduce systemic complexity, engineer innovative capabilities, and deploy tangible solution designs that generate sustainable value and deliver quantifiable outcomes.

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| * Project Management | * Workflow Management | * Knowledge Management |
| * Business Process Mapping/BPMN | * Process Improvement/Reengineering | * Risk Management |
| * Data Analysis/Business Intelligence | * Systems/UI Design | * Organizational Design |
|  | **Professional Work Experience** |  |

**Consumer Financial Protection Bureau (CFPB) Jan 2017 to Present**

* Chief Information Security Officer (CISO) Cybersecurity Operations (CyberOps) Apr 2022 to Present

Cybersecurity Operations Specialist Washington, DC

Support the Chief Information Security Officer (CISO) Cybersecurity Operations (CyberOps) leadership by leading and managing technical and operational projects to strengthen Bureau cybersecurity posture.

* Define and lead cross-functional teams for various software implementation projects to assist CyberOps in achieving strategic cybersecurity operational initiatives.
* Manage cybersecurity operations policies and procedures development and maintenance processes to ensure process standardization and compliance with Federal and Bureau policies.
* Maintain CyberOps SharePoint to ensure centralized nexus for knowledge management.
* Supervision, Enforcement and Fair Lending (SEFL) Jan 2017 to Apr 2022
* SEFL Front Office (FO) Mar 2021 to Apr 2022
* SEFL Office of Supervision Examinations (OSE) Headquarters (HQ) Jan 2019 to Mar 2021
* SEFL Office of Fair Lending & Equal Opportunity (OFLEO) Front Office (FO) Jan 2017 to Jan 2019

Management and Program Analyst Washington, DC

Supported the Supervision, Enforcement and Fair Lending (SEFL) leadership by leading and supporting ongoing core projects and initiatives to strengthen operational & organizational performance and information systems access compliance.

* Managed transmission of all SEFL-authored public-facing documents to various internal Bureau staff for their review in order to ensure the consistency, accuracy, and transparency of Bureau’s message.
* Lead from project baseline and scoping to closeout various concurrent core enterprise-wide business, financial and technology portfolio of programs, projects, products, and processes to include operational process improvement, business intelligence, data analytics, organizational development, technology application development and workforce sustainment to achieve strategic and business goals and outcomes.
* Managed playbook development, update & quality control review processes and develop & maintain new & existing current- state playbooks to ensure process standardization and prominence.
* Maintained budget and project intelligence dashboards utilizing Tableau on a weekly basis to visualize data to inform senior management decision-making.
* Ensured compliance with Federal Reserve Office of Inspector General report recommendations by conducting assessments of supervision examination software (Salesforce) & network access and developing & maintaining technological access policy review procedures on a continual basis.

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|  | **Additional Work Experience** |  |

**Integrated Systems, Inc. (ISI)**, BPR Analyst (Contractor), Washington, DC 2016 to 2016

**Cognizant Technology Services**, Consultant (Contractor), Arlington, VA 2015 to 2015

**Cigna**, Business Process Engineer (Contractor), Arlington, VA 2014 to 2014

**ICMA-RC**, Analyst (Contractor), Washington, DC 2013 to 2013

**Deloitte Consulting LLP**, BPR Analyst (Contractor), Alexandria, VA 2012 to 2013

**Leidos** (f/k/a SAIC), Senior Business Process Analyst, McLean, VA 2011 to 2012

**Booz Allen Hamilton (BAH),** Senior Consultant, McLean, VA 2010 to 2011

**Federal Energy Regulatory Commission (FERC)**, Washington, DC 2002 to 2010

* + Energy Industry Analyst 2005 to 2010
  + Organizational Process Consultant (Detailee) 2004 to 2005
  + Public Affairs Specialist (Detailee) 2003 to 2004
  + Accounting Policy Analyst 2002 to 2003

**Military Experience**

**United States Army (USA)**, Active Duty, Honorable Discharge, Specialist (E-4)

* + MOS 13R Field Artillery Target Acquisition Radar Operator 1992 to 1996

**Education**

**University of Texas at San Antonio (UTSA) Carlos Alvarez College of Business** San Antonio, TX

* University of Texas System Consortium Online Master of Business Administration (MBA) 2004
* Bachelor of Business Administration (BBA) in Accounting 2001
* Bachelor of Business Administration (BBA) in Finance 2001
* Bachelor of Business Administration (BBA) in MGT with International Business Concentration 2000

**Professional Certifications**

**CySA+,** Credential xxxx, CompTIA 2025

**Security+,** Credential xxxx, CompTIA2024

**Project Management Professional (PMP)**, Credential #2177473, Project Management Institute (PMI) 2018

Python, PowerShell, Splunk, Qualys, Jira, Tableau, Excel, Qualtrics, Access, Salesforce, Word, PowerPoint, Visio, Project, SharePoint, Blue Works Live, iGrafx, SQL, SharePoint Designer and Adobe Captivate

**Technical Skills**